

Mu-so® Wireless Music System Update Guide



This is your guide to updating the firmware on your Mu-so or Mu-so Qb wireless music system using the Naim App. The app, which can be downloaded onto any iOS or Android device, will guide you through the process and display feedback on progress alongside light sequences on the product UI (user interface). Once the update is complete your Mu-so system will reboot to the input last selected and resume normal operation.

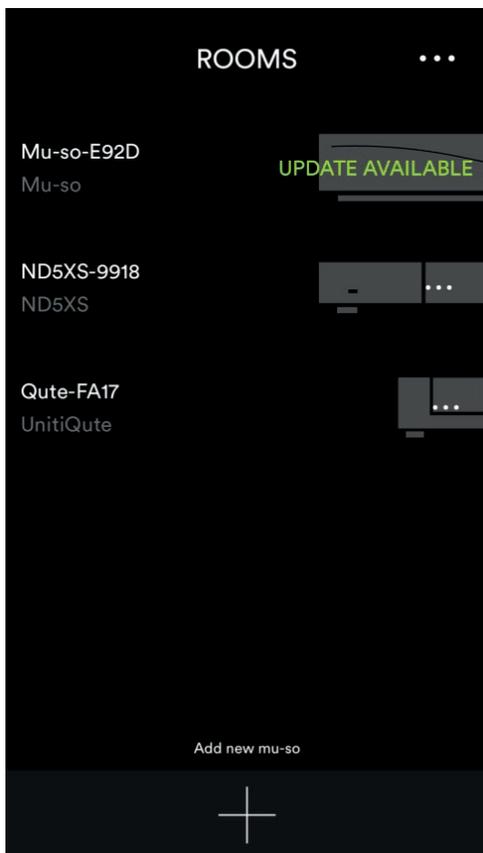
N.B. DO NOT SWITCH OFF MU-SO PRODUCT AT ANY POINT DURING THE UPDATE PROCESS.



Set-Up Required

To start the Mu-so update process you will need the following:

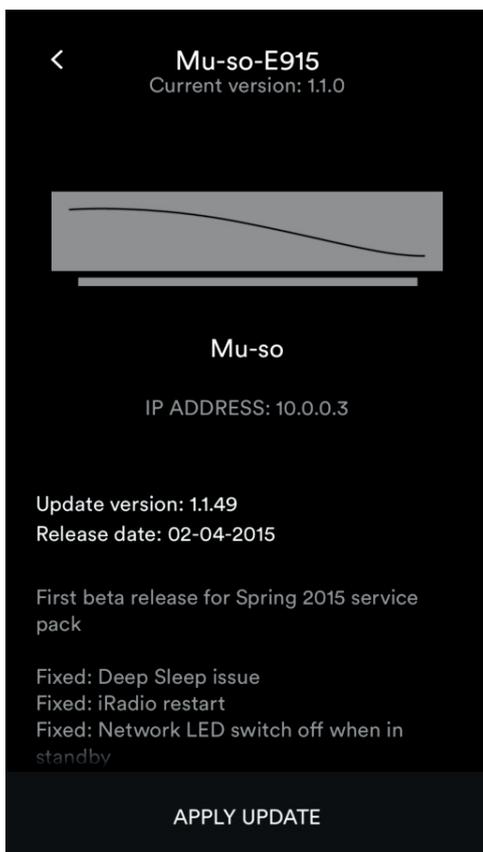
- Mu-so connected to the network (wired or wireless)
- Latest Naim App installed on an iOS or Android device



Launch the Naim App and go to the Rooms menu.

If an update is available the text next to the Room Name of the Mu-so system will say UPDATE AVAILABLE.

Select UPDATE AVAILABLE to start the update process.



Details of the new firmware available will be shown including changes and fixes. Select APPLY UPDATE to start the update.

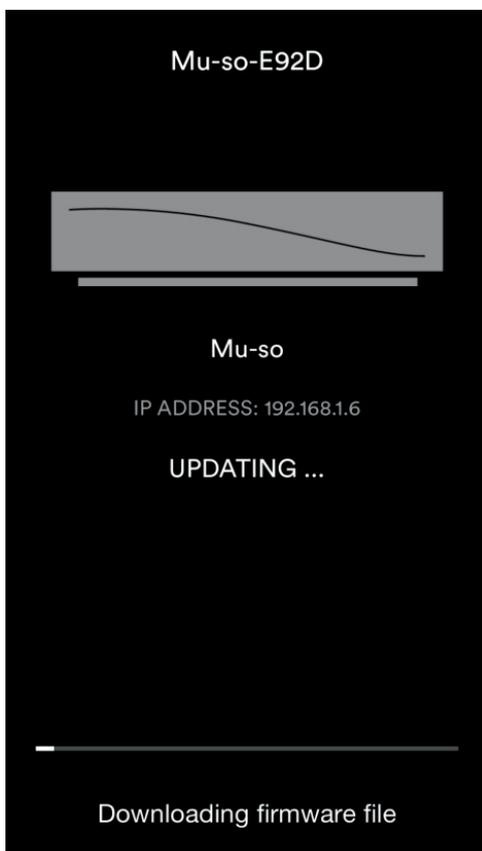
N.B. If you wish not to update then click on the arrow in top left hand corner to return to the Rooms menu.



The Naim App shows a Firmware Update Warning screen.

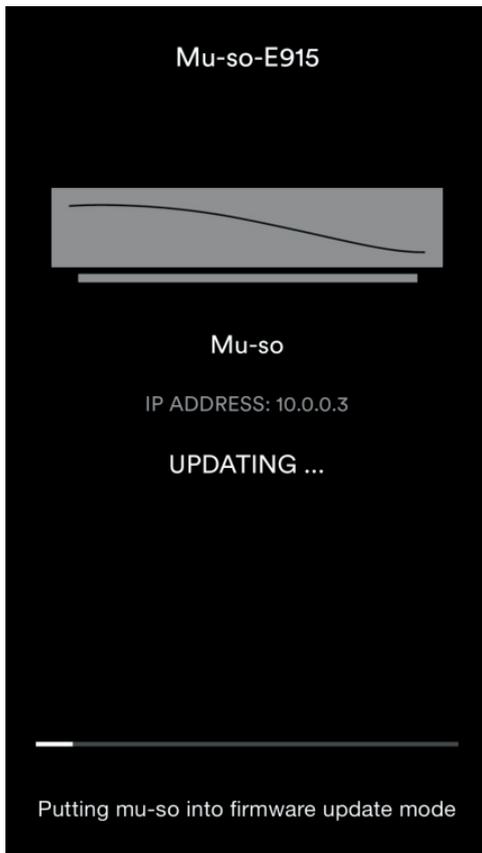
This screen gives information about how long the process will take and what to do with the iOS or Android device during the update process.

Select NEXT to continue with the update or BACK to cancel.



The Naim App will now go to a firmware update status screen.

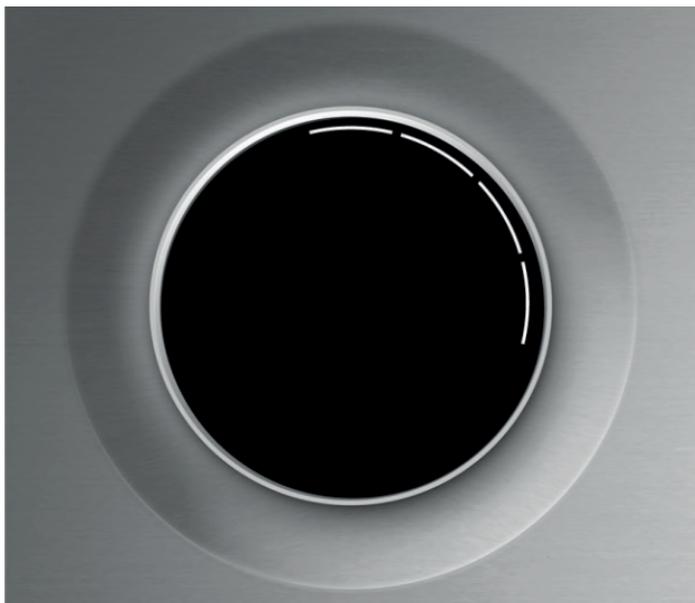
The status bar shows the status Downloading firmware file.

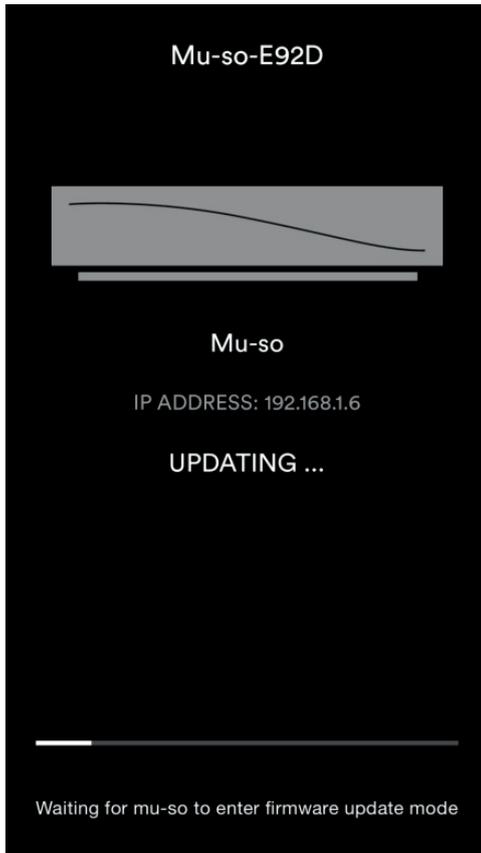


The status bar will then change to Putting Mu-so into firmware update mode.

The Mu-so UI (User Interface) will show the volume LED segments spinning round.

The Network LED light on the right hand side of the product will turn Blue.

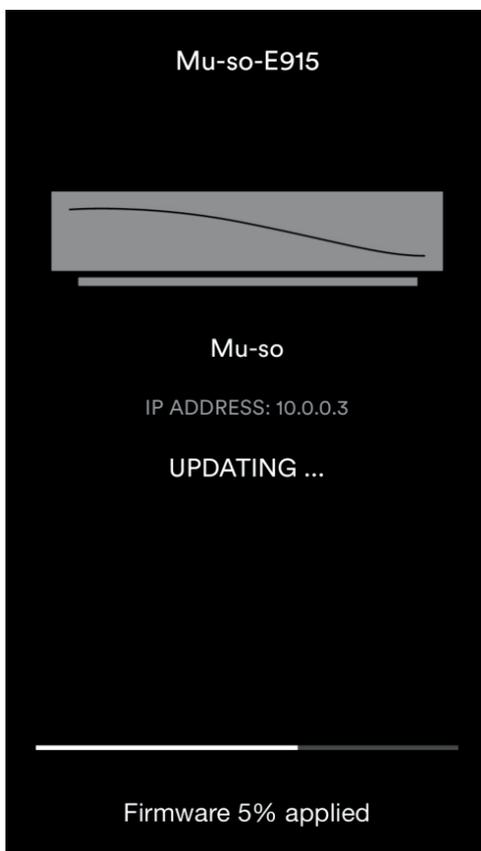




The status bar will change to Waiting for Mu-so to enter firmware update mode.

The UI will quickly switch off then will slowly light up each volume segment one by one in a clockwise direction starting from the bottom of the UI.

The Status on the Naim App will not change.



Once all the volume segments are lit, the segments will slowly start switching off anti-clockwise.

The status bar will then show Firmware 0% applied.

The percentage will increase whilst the segments continue to switch off.

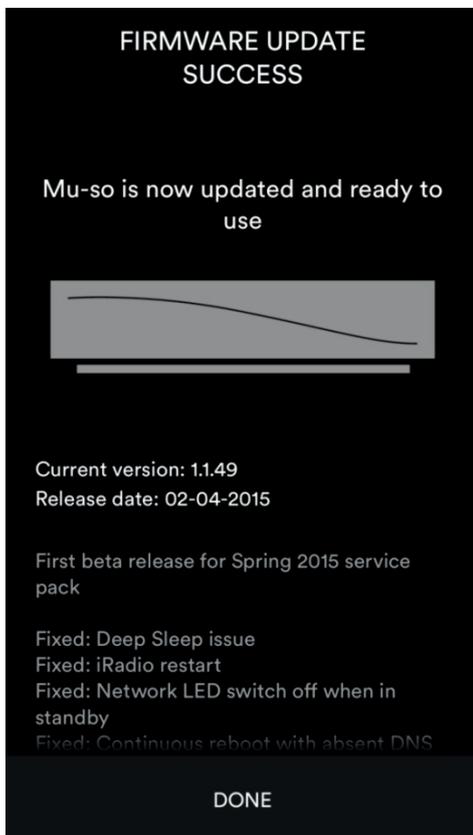


Once all segments have switched off Mu-so will reset automatically.

N.B. All your settings will remain after the reset has finished.

The volume segments will be spinning around clock wise continuously with the standby icon flashing.

The Network LED will start flashing amber.



Once the reset has been completed Mu-so will reboot itself. The Naim App will go to a screen saying Mu-so is now updated and ready to use.

Press DONE and the Naim App will return to the Room Menu. Mu-so will boot up to the last input selected before the update started.



< About	
App version	4.5
Build version	10554
Streamer version	1.01.049
BSL version	3.1.5
CX APP	9793
CX BSL	0
CX CNE	3472
Serial number	0000000000
MAC	40:F0:2F:20:E9:15
IP Address	10.0.0.3
Email version info	

Select your Mu-so in the Rooms menu of the Naim App to resume control.

You can check the firmware version in the Setup screen. Go to About and the Streamer version will be listed.